

SOFT SKILLS STUDIO

Suman Kher | Soft Skills Studio | sumankher.com |
sumankher@sumankher.com | 9867443996

Does your communication lack pizzazz? Are you passionate about grooming the next level of managers for the organisation? Do you think your team members can be a little more assertive? Would you like your managers to be more efficient in delegating and conflict management? Do you wish your teams to be more cohesive and work better towards common goals?

Soft skills and behavioural skills are important for any organisation to succeed. The cost of miscommunication can be quite huge. Personally, it could cost you your career. As an organisation, it may affect your brand image. The better your employees and managers are equipped to deal with internal and external customers, the more the company is likely to prosper.

Soft Skills Studio presents an entire range of customised training programs to cover most skill gaps within the organisation. With a no-powerpoint approach, our programs are uniquely designed to involve participants in activities which help them actively imbibe the key points of the program. Videos, role-plays, audio clips, discussions and other interesting methodologies make learning interesting. Our comprehensive post training assistance ensures that the participants continue to work on their learnings after the program.



OUR VALUE PROPOSITION

Customized content and experiential learning are the cornerstones of our training methodology.

We can provide end to end solution for your training and coaching requirements through the following:

- Training needs analysis (TNA) – Analyze the kind of training your people require by interacting with them and assessing their current levels
- Build/Customise content – Create content around the needs defined
- Deliver the program – Schedule and deliver content in groups/batches
- Evaluate – Post training evaluation to help you understand the difference training has made to your team
- Follow up – Assistance in filling up post training gaps through suggested follow up actions/activities
- Coach your employees and help them achieve their individual goals. Coaching, which focusses on individuals can help a great deal along with training that works in groups.

FOUNDER, LEAD TRAINER AND COACH

Driven by passion for training and armed with 13 years of experience, Suman Kher is the founder and lead trainer at Soft Skills Studio. She has a Masters in English Literature and an MBA in Human Resources. Certified to be a trainer by prestigious bodies like Dale Carnegie and IIM, Indore, Suman is also a passionate blogger and a certified coach from Erickson International.

CREDENTIALS

- Associated Certified Coach (ACC) from Erickson Coaching, USA (2015)
- Advanced Train The Trainer Certification from IIM, Indore (2014)
- Certified NLP Practitioner from Dr. David Lincoln International (2012)
- International Certification in Training from Dale Carnegie, Mumbai (2009)
- Certificate in Training Skills by Hero Mindmine, Delhi in Generic Training Skills (2003)

AREAS OF EXPERTISE

Business communication
Presentation skills
Effective decision making
Sales training
Customer service
Assertive skills
Feedback and change management
Social media and Blogging
Personal effectiveness
Team building



SERVICES OFFERED

Training needs analysis (TNA)
Build/Customise content
Deliver training program
Follow up after the program
Coaching and mentoring

CLIENTELE

Harman Professional Audio
J&K Bank
L&T Finance
Bajaj Allianz,
Godrej and Boyce
SBI Life insurance
Reliance Energy
HDFC Bank
Titan Fastrack watches

TESTIMONIALS

TRAINING

“Suman is extremely detail oriented and she did a commendable job to customize the training to our needs. She never lost sight of the final objective. She has an engaging style and has a flair to keep the audience charged till the end.”

Sonali Bhanushali
Sr. Research Associate & Research Head at Boyden

“I liked the way you presented details about what makes service excellence. The session wasn't boring like most programs are.”

Santosh Narsale
HDFC, Direct Banking Head

“The session on customer service was brilliant. I was impressed by the way Suman gave individual attention to each student. Her sessions were not boring at all like classes usually are.”

Aneela Riyaz
Branch Head, J&K Bank

COACHING

“My coaching session with Suman helped me get more clarity about what I want in life and how I need to get started with the goals I set. The questions during my coaching session made me go further into my thoughts in order to become more aware of my current circumstances and open my mind to create possible solutions to areas I want to improve in my life.”

Roger Silva
Chartered Accountant, Miami

“Suman is a very focussed on the client's end result through out her session. She respects deadlines and delivers the desired outcome by the end of it.”

Aparna Mohan
Lead Technologist, ITC Limited

CONTACT

To discuss further about the best programs that fit the skill gap in your organisation:

Call: 9867443996

Mail: sumankher@sumankher.com

Tweet: @Suman_Kher